

Central West Sounding Board (CWSB): Meeting Notes – 11/04/2024

Agenda

1. Introduction
2. Formalise the Sounding Board
3. Finalise the priorities of the Board
4. Agree next steps
5. Any other business

Notes: For the purpose of ease, the Board refers to the Sounding Board.

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1. Introduction

The meeting was called to focus on establishing the Sounding Board, emphasising its role as a voice for all residents arising from the June 2023 consultations undertaken by NewmanFrancis (NFL) with 65 households, and the subsequent leaseholders meeting held on 13 July 2023, to ensure representation of diverse views and needs.

It was clarified that the Board was not a decision-making body and that it plays a crucial role in providing feedback, co-designing approaches, and ensuring that the diversity of residents is represented on the Board in moving forward discussions and taking actions with SBHA/TGP.

Resolved unanimously: That members agreed to reject negative behaviour, conduct themselves with respect towards one another, build constructive dialogue, and move forward on achieving the Board's objectives. (*NFL raised, CWSB agreed*)

2. Formalise the Sounding Board

Three key documents —Principles of the Sounding Board, Sounding Board Acceptable Behaviour Policy, and Sounding Board Way of Working — were introduced to formalise the operations of the Sounding Board, to present them to SBHA/TGP for recognition, reinforced by MP support.

The Boards' inputs addressed:

- a) **The Principles of the Sounding Board** – Advocating for all CW residents, facilitated by NFL. Obtaining support, and empowerment around the absence of accountability mechanisms (e.g., holding SBHA accountable for their actions.) And working collaboratively with SBHA for the benefit of all CW residents, facilitated by NFL.
- b) **Sounding Board Acceptable Behaviour Policy** – With emphasis placed on prioritising honesty, factual accuracy, and respectful dialogue within the Board (e.g., encouraging balanced conversation and respect for diverse viewpoints.) And the fostering of mutual trust and understanding among Board members.
- c) **Sounding Board Way of Working** – Several focus areas were identified around alternative support options, buyback, compensation, current living conditions, and remediation (and

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implementing/monitoring the accountability mechanisms attached to all those areas.) These will be subsumed in this document.

Action: Application made for the formalisation of the three documents to be drafted for Board approval by NFL. (*NFL raised, CWSB agreed*)

Action: Application made for support from NFL in coordinating the operations of the Board and communications to the wider residents. (*CWSB raised, NFL agreed*)

Action: Application made for the improvement of the communications format and consideration to be made around making it easier for residents to absorb. (*CWSB raised, NFL agreed*)

Next Steps

Action: Application made for NFL to:

1. Draft the priorities, and order, of the focus areas to be decided by the Board via WhatsApp and these meeting notes.
2. Request SBHA to provide weekly progress updates because 20/05/2024 is too long to wait for the ballot outcomes.
3. Request SBHA to schedule a management meeting with leaseholders to discuss the ballot outcomes, including the outcomes of their evaluations and moving forward plans. (*CWSB raised, NFL agreed*).

Next meeting – Thursday, 2 May 2024

Meeting end: 20:06

Meeting duration: 1h 36m

CWSB attendance: Binnie, Cimone, Doug, Indeeep, Lee, Tracy, NewmanFrancis