



# Resident Events Feedback

**In November 2023 community engagement company NewmanFrancis held consultation events on your estate, and you were invited to come along and tell us what you thought about your estate and what social value priorities the future development of your estate could provide.**

These events are part of Lambeth Council's commitment to ensure that residents' voices are central to the next stages of the renewal process and that the regeneration of the estate benefits those who live there.

NewmanFrancis' role was to hold two events on the estate to talk to residents about their social value priorities and what matters most to them, using a variety of methods to allow as many of you as possible to participate.

## **What did NewmanFrancis do?**

A short newsletter was sent to you in October 2023 which explained what social value is and how you could get involved, including the details of the two events.

Flyers were given out and door knocking took place to promote the two events and encourage you to take the survey, to help NewmanFrancis understand what was important to you and your community.

NewmanFrancis delivered two events in November 2023, with the aim of collecting your thoughts on what you liked and didn't like about living on the South Lambeth Estate, and your ideas of what social value benefits could be provided in the next phase of the renewal process.



# Social Value Resident Consultation

## THE EVENTS

### OUT AND ABOUT POP-UP

Saturday 4 November

#### Wimbourne House Community Space

This event was a drop-in, allowing people to come and ask questions, find out more about social value and take part in NewmanFrancis' survey. The team were also out on the estate door-knocking to reach as many residents as possible.

### WORKSHOP ACTIVITIES

Tuesday 14 November

#### Wimbourne House Community Space

The second event was an interactive session with different activities to get you to think about what type of additions you would like to see on your estate.

## The activities included:

- **Ideas tree**

What ideas could you come up with to around particular themes such as activities for older or young people, employment opportunities or community facilities.

- **Priority Cards**

Asking you to choose a priority card that you felt was the most important, from the outcomes from the survey.

- **Design a tote bag**

NewmanFrancis asked young people to come up with a cause for their estate and turn that into a design on tote bag.





## What were the outcomes?

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Overall, we spoke to 128 residents across the two events and our outreach sessions. 45 residents agreed to complete a survey to help track what is important to you. NewmanFrancis also recorded a number of everyday issues which you felt needed to be raised with Lambeth Council, which were collated and reflected back, those are also summarised below.

### Your most popular suggestions were:

- **Improving the outdoor play facilities/park**

Over a quarter of you mentioned play equipment on the survey and it was mentioned many times during the workshop. The young people we spoke nearly all wanted better play facilities, specifically getting a new swing. The ball cage also came up frequently with some suggestions of how it could be improved.

- **Health and Well-Being**

Over third of you thought that this was an important benefit for the estate on the survey and it was a common theme in the workshop. This was quite a broad theme with lots of you giving suggestions around this theme, including an outdoor gym and fitness classes. This also included activities for residents with health issues, the elderly, those with disabilities or those who are likely to be more isolated.

- **Activities for Young People**

Over half of you, thought this was lacking on South Lambeth Estate. Suggestions included a youth club and better for provision for young people activities.

- **Activities for Older People**

This was quite a high priority on the survey as over 60% of you thought this was important, however it did not really come up during the activities. Examples mentioned were exercise, knitting classes/groups and community gardening activities.

- **Improvement to Community Spaces and activities**

More than half of you thought this was important with lots suggesting more activities for the whole community. Having better access to the community space was also very important to you. This included having more community friendly events in the space and around the estate to build on what you thought was already a strong community in South Lambeth.

### Supporting Local Service Providers and Community Groups

This was something that underpinned lots of your ideas, you would like to see local providers organising and delivering some of the activity-based suggestions above. This could include young people activities and those which could be held at the community centre.

### Other issues

You also told NewmanFrancis about day-to-day issues that you felt were important and you would like to see addressed:

- **Security and feeling safe on the estate**

These included concerns about anti-social behaviour and a lack of sufficient lighting in certain areas on the estate.

- **Better repairs**

This came up in many conversations, as you felt repairs were not always completed to a good standard, sometimes not at all.

- **Number of empty properties**

You asked that the council address this and let properties where possible. This is also connected to you not always feeling safe.

- **Waste Management**

Rubbish not being disposed of properly or cleaned up quick enough. Also you felt the general cleanliness of some communal areas could be improved.

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## What are the next steps?

- The council will now be looking at how best to deliver the next phase of new homes on the South Lambeth estate.
- Part of that process will be to consider your social value priorities and decide how they will be delivered in the next phase of the development.
- The council will be in contact to let you know how you can get involved in the next steps of the renewal process.

You can find more information about NewmanFrancis and their role in the project, plus the newsletter sent out if you scan the NewmanFrancis QR code below.

