



Resident Events Feedback

In November 2023 community engagement company NewmanFrancis held consultation events on your estate, and you were invited to come along and tell us what you thought about your estate and what your priorities were for the future.

These events are part of Lambeth Council's commitment to ensure that residents' voices are central to the options appraisal process, which will look at a number of factors to help the council decide what happens next on Fenwick Estate

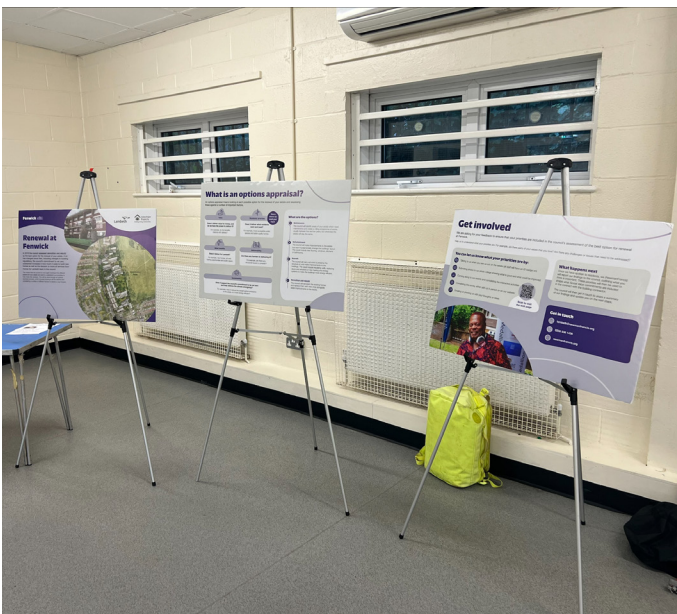
NewmanFrancis' role was to hold two events on the estate to talk to residents about their priorities and what matters most to them, using a variety of methods to allow as many of you as possible to participate.

What did NewmanFrancis do?

A short newsletter was sent to you in October 2023 which explained the options appraisal process and how you could get involved, including the details of the two events.

Flyers were given out and door knocking took place to promote the events and encourage you to take the survey, to help NewmanFrancis understand what was important to you and your community.

The aim of the two events was to listen to your thoughts on what you liked and didn't like about living on Fenwick Estate, what issues needed addressing and what the future of your estate might look like.



Social Value Resident Consultation

THE EVENTS

OUT AND ABOUT POP-UP

Saturday 11 November

Fenwick Hall

This event was a drop-in, allowing people to come and ask questions, find out more about the options appraisal process and take part in NewmanFrancis' survey. The team were also out on the estate door-knocking to reach as many residents as possible.

INTERACTIVE ACTIVITIES DROP-IN

Tuesday 28 November

Fenwick Hall

The second event was an interactive session with different activities to get you to think about the things you felt needed addressing and what the future could look like on your estate.

The activities included:

- **Priorities Testing**

We had the top five priorities from our survey, including repairs and estate upkeep and we asked you tell us what felt the most important and why it was important to you.

- **Headline for the Future**

We asked you to write a headline about your hopes for the future of your estate.

- **Positive and Negative Mapping**

Using an aerial map we asked you to identify areas across the estate which were an issue or an asset.



What were the outcomes?

Overall, we spoke to 80 residents across the two events and our outreach sessions. 27 residents agreed to complete a survey to help track what is important to you. We also recorded all our discussions in addition to the survey and all comments received during the activities at event two.

Your most popular suggestions were:

- **Estate Maintenance/Communal Repairs**

Comments around the upkeep of the estate came up across the activities as well as the survey. A third of you mentioned the poor upkeep of the estate when asked what you liked least about living on Fenwick. This was also the most common answer on the mapping exercise. Comments were centred around the estate feeling neglected with communal repairs not being done on time or at all and a sense that the estate felt 'run-down'. You also mentioned lighting not working in certain areas.

- **Safety and Security**

Just over a quarter of you said you had concerns about security and safety. This included issues with anti-social behaviour on the estate and this is made worse by there not being any security doors on blocks. The number of empty properties was also a concern.

- **Condition of Property**

Nearly half of you said that you were not happy with the condition of your property and having a refurbished property was the most common answer when asked what you would like the future to look like on Fenwick Estate.

- **Outdoor Spaces/Park**

When asked what amenities you would like to see in the future, nearly half the comments were connected to outdoor spaces, which you felt were currently lacking. You said you would like to see more open and play space, particularly for young people. Other comments included better public realm, gardens and seating.

You also told us:

- **Sense of Community**

This was best thing about living on Fenwick Estate with over a third of you telling us you loved the community feel and having good neighbours.

- **Services for the Community**

Over a third of you wanted to see more services for young people and older people on the estate. On the survey over half of you thought that activities for young people were needed and nearly three quarters of you thought activities for older people were needed.

- **Transport Links**

Every person asked on the survey agreed that there was good access to public transport from Fenwick Estate.

What are the next steps?

- The council will consider your priorities as part of the options appraisal process for Fenwick Estate.
 - The council will let you know when and how you can get involved in the next steps of the process.
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Where can I find more information?

You can find more information about NewmanFrancis and their role in the project, plus the newsletter sent out if you scan the NewmanFrancis QR code below. You can also find out more about the renewal process by scanning the Lambeth QR code below.

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