



Resident Events Feedback

In November 2023 community engagement company NewmanFrancis held consultation events on your estate, and you were invited to come along and tell us what you thought about your estate and what your priorities were for the future.

These events are part of Lambeth Council's commitment to ensure that residents' voices are central to the options appraisal process, which will look at a number of factors to help the council decide what happens next on Cressingham Gardens.

NewmanFrancis' role was to hold two events on the estate to talk to residents about their priorities and what matters most to them, using a variety of methods to allow as many of you as possible to participate.

What did NewmanFrancis do?

A short newsletter was sent to you in October 2023 which explained the options appraisal process and how you could get involved, including the details of the two events.

Flyers were given out and door knocking took place to promote the events and encourage you to take the survey, to help NewmanFrancis understand what was important to you and your community.

The aim of the two events was to listen to your thoughts on what you liked and didn't like about living on Cressingham Gardens, what issues needed addressing and what the future of your estate might look like.



Social Value Resident Consultation

THE EVENTS

OUT AND ABOUT POP-UP

Saturday 18 November

Lambeth Team Office –
8 Longford Wal

This event was a drop-in, allowing people to come and ask questions, find out more about the options appraisal process and take part in NewmanFrancis' survey. The team were also out on the estate door-knocking to reach as many residents as possible.

INTERACTIVE ACTIVITIES DROP-IN

Thursday 30 November

Rotunda Community Space

The second event was an interactive session with different activities to get you to think about the things you felt needed addressing and what the future could look like on your estate

The activities included:

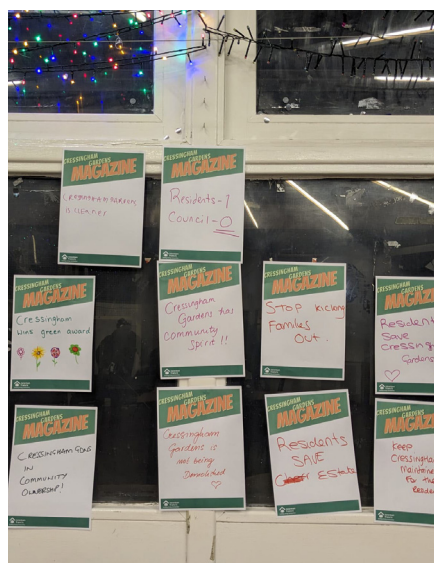
• Priorities Testing

We had the top five priorities from our survey, including repairs and estate upkeep and we asked you tell us what felt the most important and why it was important to you.



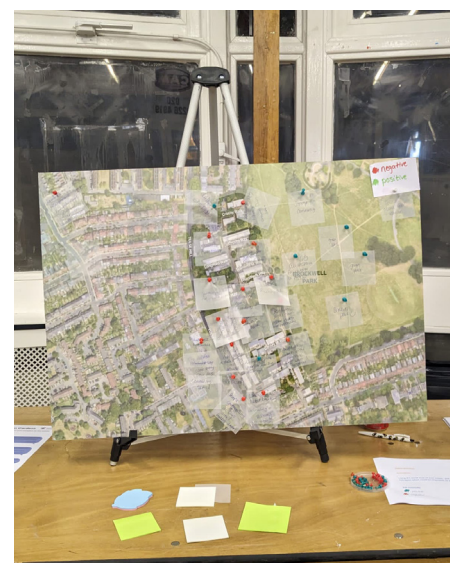
• Headline for the Future

We asked you to write a headline about your hopes for the future of your estate.



• Positive and Negative Mapping

Using an aerial map we asked you to identify areas across the estate which were an issue or an asset.



What were the outcomes?

Overall, we spoke to 119 residents across the two events and our outreach sessions. 51 residents agreed to complete a survey to help track what is important to you. We also recorded all our discussions in addition to the survey and all comments received during the activities at event two.

Your priorities for Cressingham Gardens were:

- **Estate Maintenance/Communal Repairs**

Over a quarter said this is what you like least about living on Cressingham Gardens. Many of you thought the estate felt neglected with issues not being picked up quick enough. You said there was an issue with drainage and localised flooding in areas on the estate, this was mentioned the most during the mapping activity. You also mentioned that cleanliness was lacking and could be improved across the communal areas as well as better lighting.

- **Condition of Property**

In the survey nearly half of you said you were not happy with the condition of your property. Issues with leaks, damp and mould were a reoccurring theme. You also said that improved maintenance and improved properties was your top priority for the future with nearly half of you saying that was the most important factor when thinking about your estate in 10 years time.

- **Accessibility**

This came up in the mapping exercise and in the survey. A fifth of you mentioned this in relation to it being a current problem and also something you hope will be addressed in the future. Comments included issues with steps and missing handrails which make it difficult to get around the estate.

You also told us:

- **Strong Sense of Community**

Nearly a third of you who took the survey said that this was one of the best things about living in Cressingham Gardens. You felt that the community spirit and how people look out for each other made it a great place to live. In the priorities testing activity, there were lots of positive comments about your 'amazing community'.

- **The Green Spaces**

Being so close to Brockwell Park and how easy it is to access from Cressingham Gardens was a big positive for so many of you. Nearly a quarter of you mentioned the green space in the survey and it came up on the mapping exercise, with it being the most positive comment about the area.

What are the next steps?

- The council will consider your priorities as part of the options appraisal process for Cressingham Gardens.
- The council will let you know when and how you can get involved in the next steps of the process.

Where can I find more information?

You can find more information about NewmanFrancis and their role in the project, plus the newsletter sent out if you scan the NewmanFrancis QR code below. You can also find out more about the renewal process by scanning the Lambeth QR code below.

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