

22<sup>nd</sup> April 2021

Dear Resident,

**Re: Trico House Works**

In our last letter, we informed you of the sequence of works to the cladding at Trico House.

You will have noticed that the works had been temporarily on hold but have since resumed on 22<sup>nd</sup> March 2021. Please accept our apologies for the delay, this was due to Jessella waiting to hear back on the results of the samples that were sent away for testing earlier this year.

Since resuming work, Jessella has removed the timber cladding along the west and north elevations of the large section of Trico House and are currently removing the timber cladding on the east and south elevations.

Once the timber cladding is removed, Jessella will begin removing the render (white exterior) before removing the polystyrene insulation and replacing this with rockwool insulation. They will then seal the wall and replace the exterior cladding with a similar looking, non-combustible material.

Rockwool insulation is safer than the existing polystyrene insulation and will bring up the building's fire rating to A2 status meaning the works will increase the safety of the building more than what was initially planned.

Jessella will begin this part of works on the north and west elevations of the large section of Trico House on Monday 26<sup>th</sup> April 2021. During this time, you will see an increase of activity outside your window as well as polystyrene being removed from the walls.

Please note that due to the nature of polystyrene, it will be difficult to contain the smaller pieces and we advise you keep your windows and balconies closed to prevent debris from entering your property. Any render that is on your balconies will also be removed and so we would also like to remind you to ensure you have removed all your personal belongings from your balcony to allow the contractors access.

Jessella will be using their best endeavours to try and reduce the amount of disruption that the works will cause.

If you require any further clarification or have any questions about the works, please contact NewmanFrancis on the following number; **07541 916254** or write to us at [gwq@newmanfrancis.org](mailto:gwq@newmanfrancis.org). You can also check our webpage to see the latest updates about the project – [www.newmanfrancis.org/gwq](http://www.newmanfrancis.org/gwq).

The role of NewmanFrancis relates solely to the facade remediation works. Please continue to contact A2Dominion for other enquiries e.g. repairs reporting and housing management.

Kind Regards



Maureen Soliman  
Resident Liaison Officer

