



Quality Policy

NewmanFrancis specialise in community engagement in housing, regeneration and social value through the delivery of carefully managed projects across the UK. Core to our service delivery is assisting our Clients to identify the most effective approaches and solutions that engage communities, reduce operational risks and delivers real social cohesion.

NewmanFrancis ensures that we consider and meet all statutory and regulatory requirements applicable to the delivery of our services and solutions and considers the needs and expectations of our Clients and other relevant interested parties.

The NewmanFrancis management system is certified to ISO9001 and considers the requirements of the standard and its application across our business activities.

Our quality management system and this policy provides assurance that:

- We have clearly developed processes that deliver what we promise in our solutions, and services within the specified contracted timescale.
- We constantly review and update our solutions and services to our Clients, providing effective project management to ensure their objectives and goals can be met.
- We listen to Clients and other relevant interested parties and monitor our performance to continually improve on our solutions and services.

Our goal is always to offer creative, functional, deliverable solutions that are designed specifically to meet our Clients objectives. Our expertise brings together extensive knowledge of community engagement with the detailed insight that comes from successfully completing projects, time and again.

At NewmanFrancis, we set ourselves challenging quality objectives aimed at continually improving the management system and the service we provide to our Clients.

Signed by

AliciaBAFrancis

Directors
NewmanFrancis Ltd