

Carnwath Road Newsletter

September
2018

Introduction

Welcome to the September edition of the Carnwath Road Estate newsletter. This edition covers news on:

- Tideway's construction works
- Previous and upcoming meetings
- Parking Enforcement
- NewmanFrancis' annual survey
- Contact information for Tideway and Network Homes

Updates on the main works

Base Plug Pour

This **Friday 7th September at 7pm**, Tideway will begin work on the 'base plug pour'. This means pouring concrete into the bottom of the shaft and once complete it will support the shaft for when the tunneling of the new sewer begins.

The concrete will need to be poured continuously until complete and this could take up to 96 hours of work on a 24-hour basis. There will be an average of 6 concrete lorries arriving every hour. Tideway have been working with BMB to plan this so that the noise of the work is reduced and contained as much as possible.

River footpath

The council has not yet agreed plans around reinstalling the footpath after Tideway's completion of the river wall works and a timeline for this has yet to be developed.

Working out the construction

If you are interested in working out how the construction of the sewer works, below is a link to an interesting series on BBC iPlayer all about the process. Hopefully, some of it is familiar to you!

<https://www.bbc.co.uk/iplayer/episodes/b0bc2h0j?suggid=b0bc2h0j>

Previous and upcoming meetings

Core residents' meeting

At the last meeting, residents drafted a communications proposal which reviewed the Information Sheets put out by Tideway about their construction works. The proposal made recommendations on how to improve the Information Sheets so they relate better to residents' experience on the ground. Tideway are providing a response to this proposal for residents to discuss at the next meeting.

It was also a good opportunity for residents and landlords to discuss detailed updates about progress with parking enforcement and pest control.

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One effect on pest control is the cleaning of the estate. A new cleaning company has been appointed and has been on the estate since July. Network Homes would appreciate your feedback on their service to help them monitor the new contract. Please bring your thoughts to the next Core Group meeting or send them to NewmanFrancis beforehand.

Please see the section on the right hand side of this page for the landlords' further updates on parking enforcement.

Please get in contact if you would like a copy of the minutes to read about the meeting in further detail or feel free to call us to discuss. Our contact details are:

Phone - 02085361436

Email - carnwathroad@newmanfrancis.org

The next core residents' meeting is taking place at **6:30pm** on **Wednesday 12th September** in the **Philpot Square meeting room**. Officers from Arhag and Network Homes will be in attendance.

CLWG meeting

NewmanFrancis attended the CLWG meeting on 25th June on behalf of Carnwath Road residents. Discussions included an in-depth

update on Tideway's upcoming works, including plans on how to mitigate the impact on the local area, a review of the Independent Compensation Panel and liaison plans with resident representatives around future works.

It is worth reading the minutes of the meeting for further detail. They will be uploaded onto the Tideway website: <https://www.tideway.london/the-tunnel/construction-sites/carnwath-road-riverside-hammersmith-and-fulham/>

The next CLWG meeting will take place 7-9pm on Monday 17th September at St. Matthew's Church around the corner on Wandsworth Bridge Road.

Parking Enforcement

Your landlords carried out a consultation over the summer on parking enforcement on the estate, which has resulted in plans to introduce parking enforcement. At the last Core Group meeting, it was clear that many concerns about enforcement could be addressed by planning the parking enforcement carefully.

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NewmanFrancis' Annual Survey

This summer we have been conducting our annual survey. The annual survey generates useful information to help us monitor your experience of the project year to year and make plans to address any issues or concerns – the more views we have the better!

So, if you haven't already done a survey, we would really like to hear from you in the next few weeks – we can arrange to do this by phone or face to face, whatever suits you. Just use our contact details at the bottom of this newsletter to arrange an appointment. We will also continue to try contacting you by doorknocking on the estate and via phonecalls.

We will update residents on the results of the survey at the next Core Group meeting and in our next newsletter.

Contact information for residents of Network Homes

We have supported residents and landlords in ongoing dialogues around pest control and parking, though our main responsibilities are around supporting residents during the Tideway construction works. For any general housing issues, please see below for an

update on contact with Network Homes, as there is no longer a designated Housing Officer.

Customer Service is now the first port of call for residents, and they can be contacted on [03003733000](tel:03003733000) or customer.service@networkhomes.org.uk.

There are officers at Network Homes who are aware of the history of the estate, the Tideway project and who attend residents' meetings and can support the Customer Service Team in resolving any issues.

Contact with Tideway

You can visit the Tideway Community Information Centre (TCIC) in the new site offices between 3-7pm every first Tuesday of the month. There are staff from Tideway and the contractors BMB on hand for you to talk to.

You can also contact Tideway anytime by phone and email on the contact details below. Thanks to liaison with residents, Tideway have worked to improve the response time of their HelpDesk.

Tideway Helpdesk:

Phone - 08000 30 80 80

Email - helpdesk@tideway.london

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Contact

For further information, please contact:

Tel: **0208 536 1436**

Email: camwathroad@newmanfrancis.org

www.newmanfrancis.org

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